

## About Care Choice In Home Care

At **Complete Home Care Services of Tennessee** we take pride in being ***locally owned and operated***. Because we have one owner, we can ensure that operations are always run to the highest level of standards. This also allows us to have a more personal interest in the care our clients receive because they are people from our community and not just another referral. We also understand the needs and challenges that our clients may face- especially those living in rural areas. Firsthand knowledge of the region allows us and our caregivers to meet a client's need in ways that other agencies may not be able to address.

### **Our Mission**

Complete Home Care Services of Tennessee was created to fulfill one mission – To provide professional health care and companion services that ensure all individuals under our care are treated with dignity and respect.

This is no small task, so we must work closely with you to make sure we accomplish our mission for every individual.

We believe quality care relies on a good relationship between the family and the caregiver. We work to build that relationship by hiring trustworthy [care providers](#), by simplifying the paperwork process and by always being available to provide 24 hour care to your loved ones.

Our company is also licensed through Tennessee as a personal support agency. And we are bonded, providing our clients extra assurance.

### **Our Licensure:**

- PSS licensed (Personal Support System) by the state of Tennessee
- PSSA (Personal Support Services Agency)
- PSS licensed (Professional Support Services facility)

Complete Home Care Services of Tennessee handles all the tax, workers compensation, insurance and liability issues for our clients, removing the burden of these details.

### **Payment Options:**

- CHOICES - Formerly Medicaid Waiver
- VA Home- and Community-Based Services
- OPTIONS for Community Living
- Long-Term Care Insurance
- Private Pay
- DIDD-Skilled Nursing Services (DIDD: Department of Intellectual and Developmental Disabilities)