

# Caregiving and In-Home Care FAQ's

## Frequently Asked Questions

If you can't find the answer to your specific questions here, then just [ask](#). We'll be more than happy to help you and your loved ones find the care you deserve.

### ***"How do you select your caregivers?"***

Each [caregiver](#) goes through a thorough application process, which includes a drug screen and criminal background check. We also check our caregivers with the abuse registry and sex offender registry.

### ***"How do you train your employees?"***

Complete Home Care Services of Tennessee hires licensed caregivers who have been through state required programs. In addition, we provide continuing education on topics such as HIPAA, fall prevention, elder abuse and caring for patients with Alzheimer's.

### ***"Are your services available for the elderly in nursing homes or assisted living facilities?"***

Yes, we provide companion services to facilities and hospitals.

### ***"What makes Complete Home Care Services of Tennessee different from other companies?"***

The loyalty of our caregivers, dedication from our staff members and our experience stand out from other companies. In addition, we understand the importance of family and providing quality healthcare.

***"What happens if a caregiver is sick?"***

We have a professional staff member on call at all times to assist the family in matters of this nature. We will provide a replacement caregiver from our "as needed staff".

***"Who pays the caregiver – me or you?"***

Complete Home Care Services of Tennessee handles all billing, payroll and taxes. You will be billed for our services – we pay the caregiver.

***"What are your minimum hours of service and what are your rates?"***

The minimum number of hours are twice a week at four hours minimum each. Our rates depend on the type of service you are requesting.

***"Why should I use Complete Home Care Services of Tennessee instead of someone out of the newspaper?"***

Our caregivers are bonded and trained, have gone through thorough screening and receive continuing education quarterly to assure they are qualified, well-trained caregivers.